

Technology Council



Minutes – January 24, 2013

Present: Corsetto, Florenthal, Harris (Chair), Miller, Northington-Purdie, O'Broin, Wagner

1. Harris reported that the new help desk application can be easily reached at <http://help.wpunj.edu> and that he is re-writing all of the Blackboard help documentation to feed through this single point-of-entry.
2. The group reviewed the minutes of the 12-06-12 meeting where CIO Eric Rosenberg discussed a number of IT topics on the horizon. Harris elaborated on some features of the new help desk application including auto-escalation, and better communication and notification features that directly address concerns voiced by this Council.
3. Harris reported that Blackboard documentation is being ported over to <http://itwiki.wpunj.edu> where all documentation for IT units is being consolidated.
4. Harris reported that students have had Microsoft cloud-based email and storage accounts for some time, and that at some point faculty will have accounts on the same system, which will promote better collaboration and information exchange.
5. Northington-Purdie reported an issue using a webcam with Blackboard Collaborate and was advised to try using another Media Services-supplied webcam.
6. The group discussed the "bring your own device" philosophy espoused by Rosenberg. O'Broin expressed concern that despite an assumption that "everyone has a computer" there are still significant populations who do not and to whom this will present a challenge. The group agreed to forward this concern to the Senate to stimulate further discussion.
7. The Council reviewed its charges. Harris will ask Senate Vice-chair Falk whether the Council needs to review and evaluate applications/software for the Administrators' Evaluations or whether the current system remains in use. Harris asked Miller about the status of a new IT Plan and she replied that it is in the hands of Rosenberg and the IT Advisory Committee.
8. The Council agreed on the following meeting dates:
 - a. Monday, February 11 at 3:30PM at Valley 4018,
 - b. Tuesday, March 12 at 11:00AM at Library 120H,
 - c. Monday, April 29 at 3:30PM at Valley 4018.
9. The Council discussed possible new charges it might request. Most prominent concerned the University's strategic goal of offering complete online programs of study. The Council will ask for a charge to gather faculty feedback on technology concerns related to online programs. O'Broin said that it is important that we see some exemplary examples of these so that we can focus our efforts on summarizing the faculty's concerns, perceived impediments, and other pertinent issues.

Respectfully submitted: K. Wagner